



## **Personal Accident & Health Directory**

**Claims Mailing Address:** Po Box 25987  
Shawnee Mission, KS 66225-5987  
**Claims Fax Number:** 866-893-8574  
**Customer Service number:** 800-551-0824  
**Email Address:** AHClaims@aig.com

**Claim Set Up** (Eligibility/Claim Forms/Policy Plan Building)  
Gloria West-Manager  
Phone: (913) 495-3141  
Email: Gloria.West@aig.com

### **CCIC (Customer Call Center)**

Liz Williams and Tim Harris, 800-551-0824

- **Customer Service Email Address Status Questions:** AHCustomerService@aig.com
- **Bill Submission Email Address:** AHClaims@aig.com

### **Personal Accident & Health Claims –Olathe KS**

#### **Claim Managers**

*Michelle Page – Express/Complex Manager*  
Phone - 913-495-3177  
Mobile – 913-213-8921  
Email – Michelle.Page@aig.com  
Fax – 913-712-9896

*Vicki Bichel –Complex/Major Loss Manager*  
Phone – 913-495-3289  
Mobile – 913-827-7258  
Email – Vicki.Bichel@aig.com